#### Lyallpur Khalsa College, Jalandhar

#### **Student Satisfaction Survey 2020-21**

Student Satisfaction Survey (SSS) for the students was conducted by the HEI for the session 2020-21. The questionnaire for the same (attached herewith) was administered by the NAAC. This survey witnessed the participation of more than 800 students and the results of SSS are attached as well.

# National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey Key Indicator - 2.7.1

## Under Criterion II of Teaching – Learning and Evaluation

#### **Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

#### A) Please confirm this is the first and only time you answer this survey.

	a) Yes			b) No	
B) Age:	C) College Name:				
<b>D</b> ) Gender:	a) Female	b) Ma	ale	c) Transgender	
E) What degree program are you pursuing now?					
a) Bachelor's	b) Ma	ster's	c) MP	hil	
d) Doctorate	e) Oth	er ( )			

#### F) What subject area are you currently pursuing?

- a) Arts b) Commerce c) Science
- d) Professional e) Other: ( )

#### Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.

• The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

# Criterion II – Teaching–Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

#### 1. How much of the syllabus was covered in the class?

85 to 100% 70 to 84% 51 to 69%

Less than 50 %

# 2. How well did the teachers prepare for the classes?

Thoroughly Satisfactorily Poorly

Indifferently

#### 3. How well were the teachers able to communicate?

Always effective

Sometimes effective

Just satisfactorily

Generally ineffective

#### 4. The teacher's approach to teaching can best be described as

Excellent

Very good

Good Just Alright

#### 5. Fairness of the internal evaluation process by the teachers.

Always fair Usually fair Sometimes unfair Usually unfair

#### 6. Was your performance in assignments discussed with you?

Every time

Usually

Occasionally

Rarely

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

Regularly

Often

Sometimes

Rarely

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Significantly

Very well

Moderately

Marginally

#### 9. The institution provides multiple opportunities to learn and grow.

Strongly agree

Agree

Neutral

Disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Every time Usually Occasionally/Sometimes Rarely

## 11. Your mentor does a necessary follow-up with an assigned task to you.

Every time

Usually

Occasionally

Rarely

## 12. The teachers illustrate the concepts through examples and applications.

Every time

Usually

Occasionally/Sometimes

Rarely

# 13. The teachers identify your strengths and encourage you with providing right level of challenges.

Fully

Reasonably

Partially Slightly

14. Teachers are able to identify your weaknesses and help you to overcome them.

Every time Usually Occasionally Rarely

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

Strongly agree

Agree

Neutral

Disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

To a great extent

Moderate

Some what

Very little

17. Teachers encourage you to participate in extracurricular activities.

Strongly agree

Agree

Neutral

Disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

To a great extent

Moderate

Some what

Very little

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Above 90%

70 - 89%

51-69%

30 - 50%

20. The overall quality of the teaching-learning process in your institute is very good.

Strongly agree

Agree

Neutral

Disagree

21. Give three observation / suggestions to improve the overall teaching-learning experience in your institution.

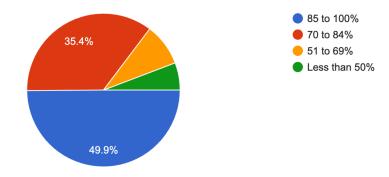
a)

b)

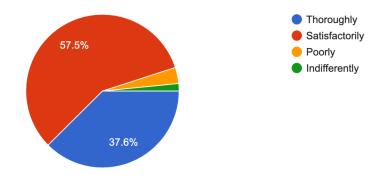
c)

#### **Results:**

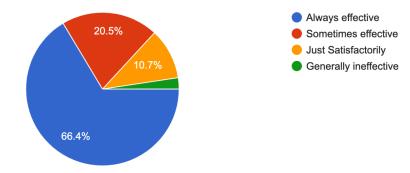
How much the syllabus was covered in the class? 884 responses



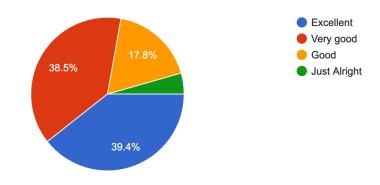
#### How well did the teachers prepare for the class? 884 responses



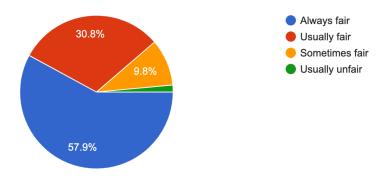
How well the teachers were able to communicate? 884 responses



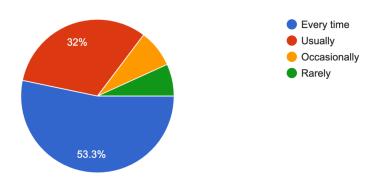
The teacher's approach to teaching can be best described as 884 responses



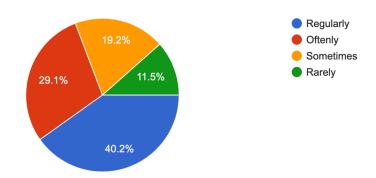
Fairness of the internal evaluation process by the teachers 884 responses



Was your performance with the assignment discussed with you? <sup>884</sup> responses

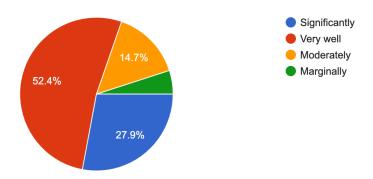


The institution takes active interest in promoting internship, student exchange, field visit opportunities for students <sup>884</sup> responses

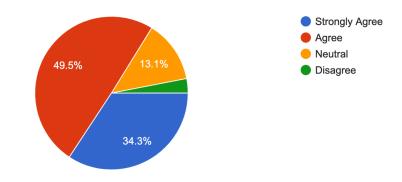


The teaching and mentoring process in the institution facilitates you in cognitive, social and emotional growth

884 responses

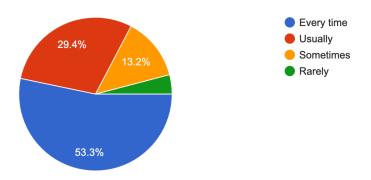


The institution provides multiple opportunities for learning and growth 884 responses

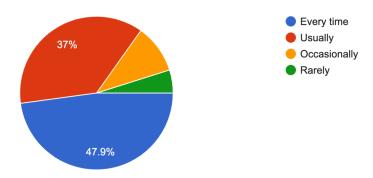


Teachers inform you about your expected competencies, course outcomes and programme outcomes

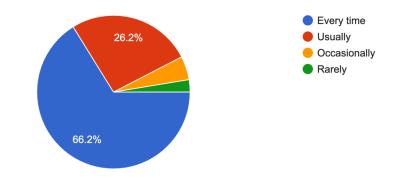
884 responses



Your mentor does a necessary follow-up with an assigned task to you 884 responses



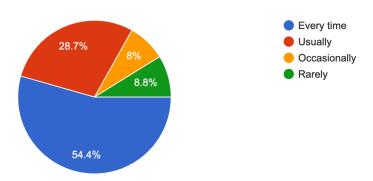
The teacher illustrates the concepts through example and applications <sup>884</sup> responses



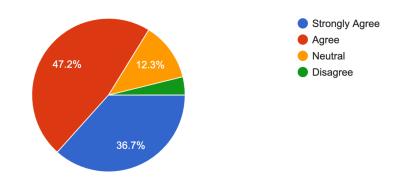
The teacher identifies your strength and encourage you with providing right level of challenges <sup>884</sup> responses



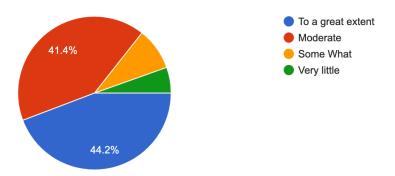
Teachers are able to identify your weaknesses and help you to overcome them <sup>884</sup> responses



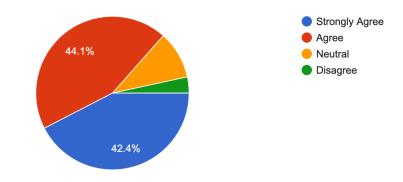
The institution makes effort to engage students in monitoring, review and continuous quality teaching learning process <sup>884</sup> responses



The institution/ teachers use student centric methods, such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences <sup>884</sup> responses

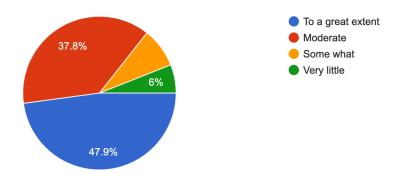




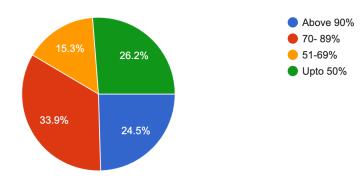


Efforts are made by the institution/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

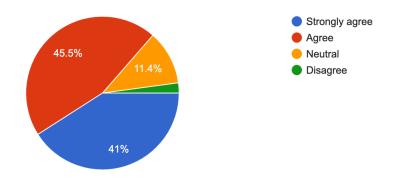
884 responses



What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc.while teaching 884 responses



The overall quality of teaching-learning process in your institution is very good 884 responses



Give three observations/ suggestions to improve the overall teaching- learning process in your institution.

Nothing
Good
Νο
Everything is good
All good
All good
Excellent
Nothing
Placement opportunities
No suggestions
Good communication

Good

very good

No comments

No

Everything is good

All are good

NA

Everything is good.

All is good

Nothing else

All teachers are good

None

Satisfied

Nil

1) Use better graphics and visual media to engage students well.

2) Try to reach every student and ask for their doubts.

3) Make teaching a two way interaction.

Neutral

Teaching is good , no suggestions

Very well

Excellent

Very good

**Davinder Kumar** 

No suggestions

**Overall good** 

It is satisfactory

All is perfect

Gourav

**Need more practical questions** 

fully satisfied

Use projectors, Give assignments, Provide Notes

Very supportive teacher's

Everything's good

1. Start Hand-on practicals

2. Improve the quality of teaching

3. Gave information to the students about future opportunities.

More practical teaching then just focusing on theories

**Overall is good** 

Class Test should be conducted .

What i feel is faculty is excellent in lyallpur khalsa college I don't think they need any suggestion . I am happy to be part of this college where teachers guide students like their own children

Abc

#### ldk

There should be house test held to improve our performance

1.Use better graphics and visual media to engage students well.

2. Try to reach every student and ask for their doubts. ...

3. Make teaching a two way interaction.

Need More project work Need More practical work

1.More project work 2.More Practical Work

More project work

**More Practical work** 

Teachers has to give us complete about the concepts . Too slow in completing syllabus.

Not at all

Overall teaching-learning process is excellent

Explain clearly concept

More voice

**Proper timing** 

Teachers should be focused more on practical aspects of topics. Teachers should be provided notes and then explain every single information related to it. Moreover, the Teachers should organize field trips for advance learning. Everything already good

I have no suggestions to improve overall teaching because everything is perfectly fine.

Should provide more practical information to the students

Do more practical

#### Answer

1) Use better graphics and visual media to engage students well. Better graphics and colors arouse the interest and desire to learn among students. ...

2) Try to reach every student and ask for their doubts. ...

3) Make teaching a two way interaction.

1. Consistency

2.

things must be done more practically rather than theoretically

Everything is fine.

**Communication with students** 

Take quiz for better understanding

With projector use board to teach as well

To promote practical work

Extra skill work

Take tests

Use projector while teaching in the class

Best examples related to the subject

•give Proper guidance to the student About Assignments and their exams

· Teachers should use more technology such as LCD projectors And multimedia

Classes furniture modify and new furniture into the old Classes

E-learning should be promoted

The students should be restricted to bunk the classes

The extra time should be there for taking doubts

Friendly Environment, Highly Skilled teaching staff, greenry in campus.

•••

Not any

**Practical work** 

Teaching learning process is very good

well following the time to time period

Teaching method is superb they clear all doubts very wisely and describe topic with the help

of suitable example

1. Practical examples realted to induries should be given.

2. Future should be visualised by the teachers and then give understanding to the students for the betterment of the students.

Please upgrade the education system, bcz 'vohi purani pdhai chal rahi hai, duniya change ho rahi hai har din but education does't change, i think ki education must be based on entrepreneurship ,ki bache taiyaar ho ske apne dam par kuj krne ka, nahi toh govt. ek limited sitution tak hi help kar skti hai na logo ko job dene ki, rest of the people kiya kre geh?'

So don't be prepare the students only for job, prepare the students as well as for entrepreneurship  $\bigcirc$ 

#### thank you

ICT tools may not be highly used by teachers.

Hardwork, dedication

Conduct learning activities in the classroom with the help of technology or any materials

All about is very good

1= Responsible teacher

More passionate

They must focus on practical knowledge.

They must organized student exchange programs and internship.

The teachers in our college are well qualified and there teaching techniques are very good .

the teacher should teach the theory subjects with practical example with this students will be attend lecture with more interest

for doing C in Practically way like errors etc

**Already improved** 

Every Teachers'are good no neend for improvement 👍 👍 🦕