

Lyallpur Khalsa College, Jalandhar

Student Satisfaction Survey 2021-22

Student Satisfaction Survey (SSS) for the students was conducted by the HEI for the session 2021-22. The questionnaire for the same (attached herewith) was as administered by the NAAC. This survey witnessed the participation of more than 1000 students and the results of SSS are attached herewith.

National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

- a) Yes b) No

B) Age:

C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

- a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

- a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation
Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

85 to 100%

70 to 84%

51 to 69%

Less than 50%

2. How well did the teachers prepare for the classes?

Thoroughly

Satisfactorily

Poorly

Indifferently

3. How well were the teachers able to communicate?

Always effective

Sometimes effective

Just satisfactorily

Generally ineffective

4. The teacher's approach to teaching can best be described as

Excellent

Very good

Good

Just Alright

5. Fairness of the internal evaluation process by the teachers.

Always fair

Usually fair

Sometimes unfair

Usually unfair

6. Was your performance in assignments discussed with you?

Every time

Usually

Occasionally/Sometimes

Rarely

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

Regularly

Often

Sometimes

Rarely

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Significantly

Very well

Moderately

Marginally

9. The institution provides multiple opportunities to learn and grow.

Strongly agree

Agree

Neutral

Disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Every time

Usually

Sometimes

Rarely

11. Your mentor does a necessary follow-up with an assigned task to you.

Every time

Usually

Sometimes

Rarely

12. The teachers illustrate the concepts through examples and applications.

Every time

Usually

Occasionally/Sometimes

Rarely

13. The teachers identify your strengths and encourage you with providing right level of challenges.

Fully

Reasonably

Partially

Slightly

14. Teachers are able to identify your weaknesses and help you to overcome them.

Every time

Usually

Occasionally/Sometimes

Rarely

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

Strongly agree

Agree

Neutral

Disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

To a great extent

Moderate

Some what

Very little

17. Teachers encourage you to participate in extracurricular activities.

Strongly agree

Agree

Neutral

Disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

To a great extent

Moderate

Some what

Very little

Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Above 90%

70 – 89%

51 – 69%

Upto 50%

20. The overall quality of teaching-learning process in your institute is very good.

Strongly agree

Agree

Neutral

Disagree

21. Give three observation/ suggestions to improve the overall teaching-learning experience in your institution.

a)

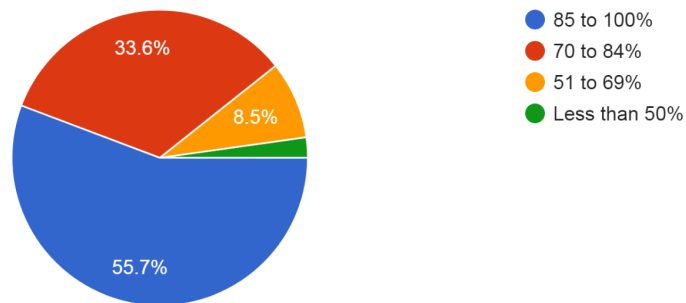
b)

c)

Results:

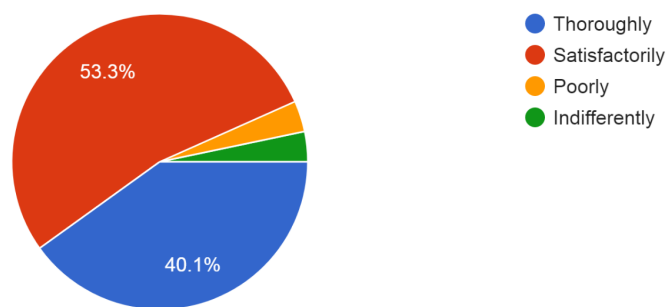
How much the syllabus was covered in the class?

1,123 responses



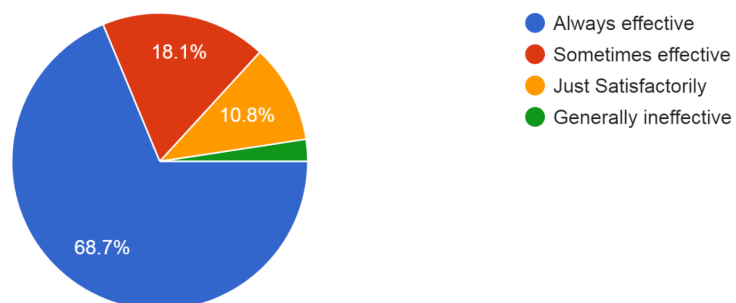
How well did the teachers prepare for the class?

1,123 responses

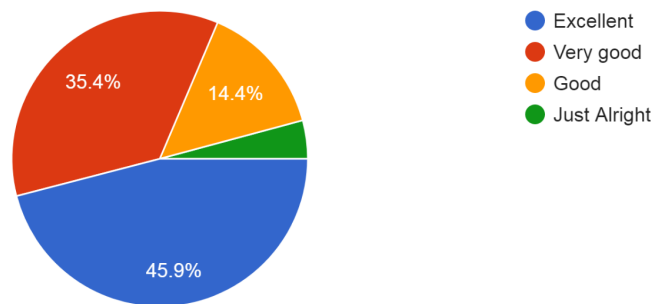


How well the teachers were able to communicate?

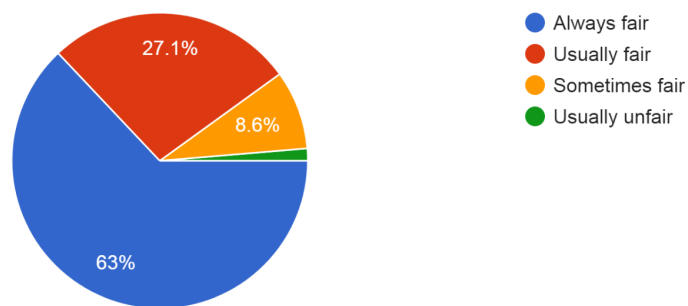
1,123 responses



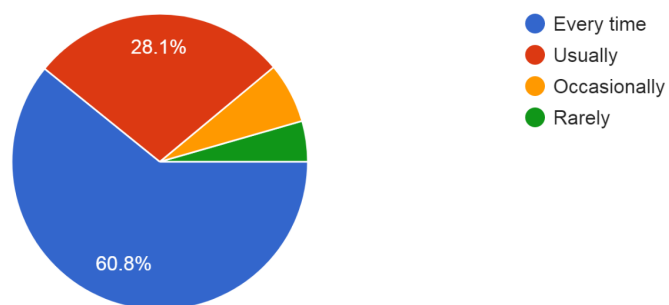
The teacher's approach to teaching can be best described as
1,123 responses



Fairness of the internal evaluation process by the teachers
1,123 responses

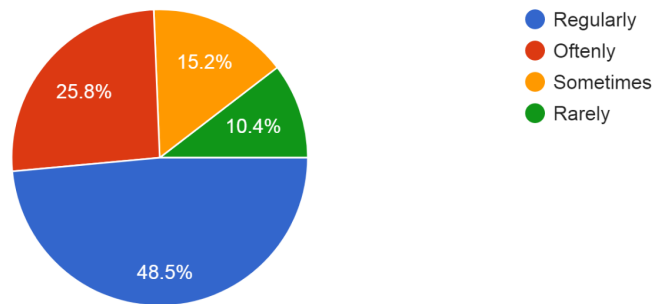


Was your performance with the assignment discussed with you?
1,123 responses



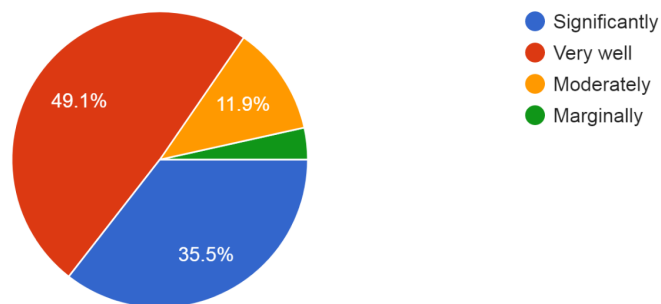
The institution takes active interest in promoting internship, student exchange, field visit opportunities for students

1,123 responses



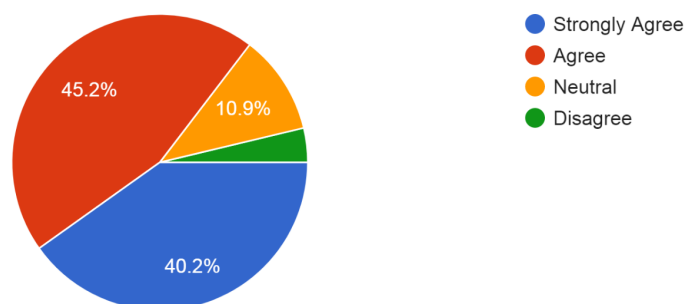
The teaching and mentoring process in the institution facilitates you in cognitive, social and emotional growth

1,123 responses



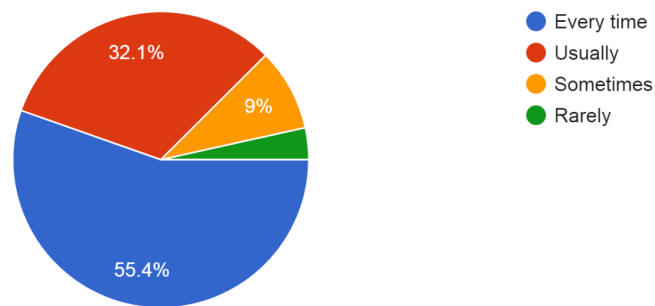
The institution provides multiple opportunities for learning and growth

1,123 responses



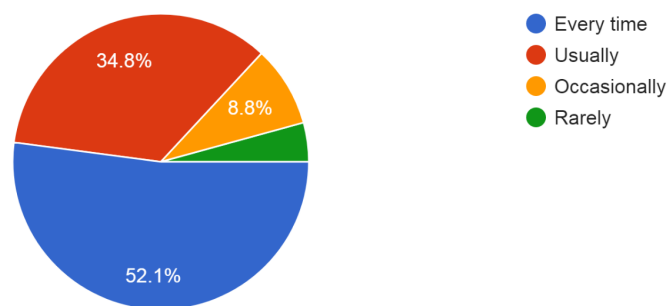
Teachers inform you about your expected competencies, course outcomes and programme outcomes

1,123 responses



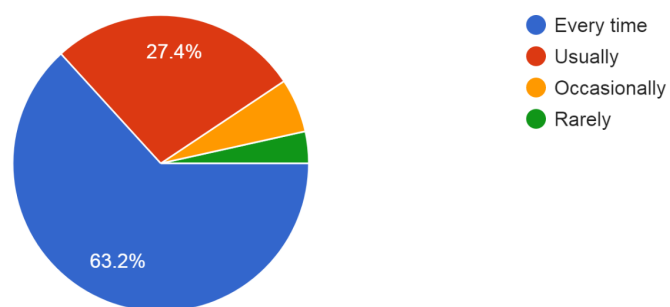
Your mentor does a necessary follow-up with an assigned task to you

1,123 responses

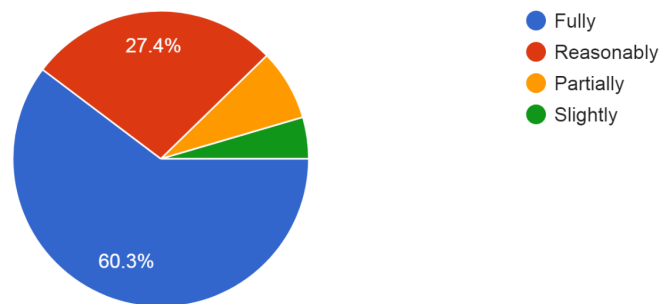


The teacher illustrates the concepts through example and applications

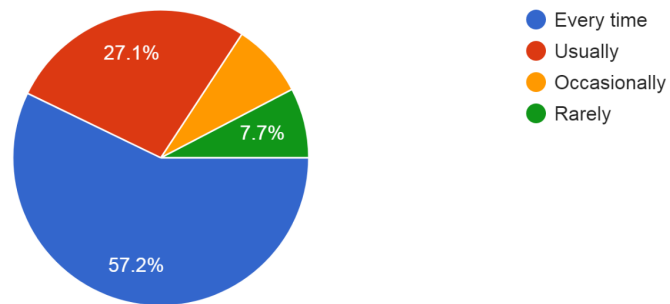
1,123 responses



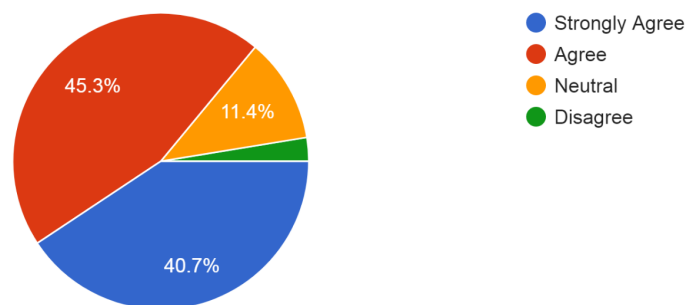
The teacher identifies your strength and encourage you with providing right level of challenges
1,123 responses



Teachers are able to identify your weaknesses and help you to overcome them
1,123 responses

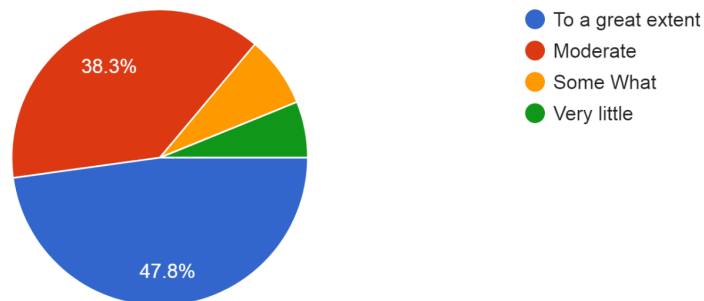


The institution makes effort to engage students in monitoring, review and continuous quality teaching learning process
1,123 responses



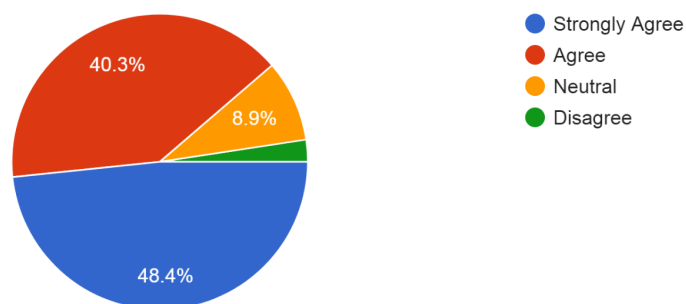
The institution/ teachers use student centric methods, such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences

1,123 responses



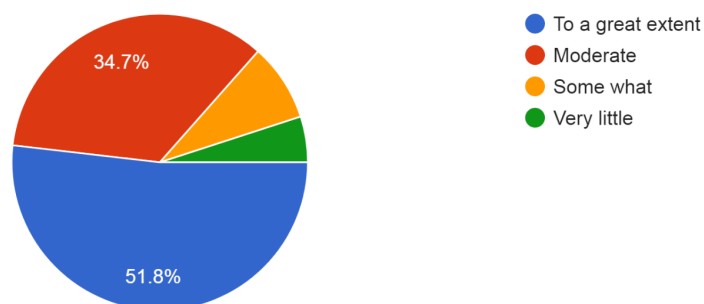
Teachers encourage you to participate in extra-curricular activities

1,123 responses

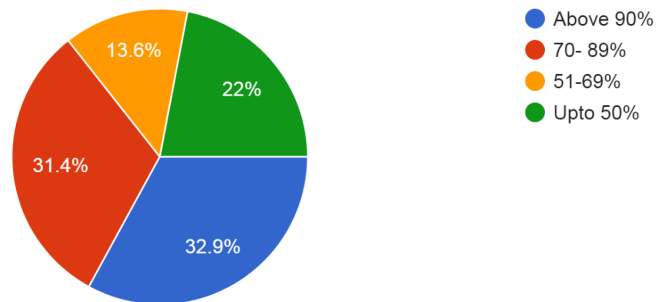


Efforts are made by the institution/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

1,123 responses



What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc.while teaching
1,123 responses



The overall quality of teaching-learning process in your institution is very good
1,123 responses

